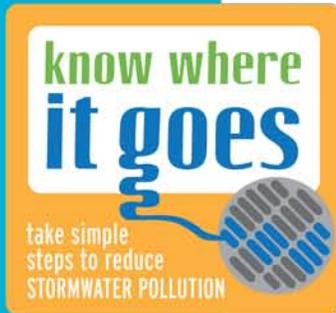


July 2, 2009



Dear Dennis and John,

Thank you for taking the time to meet with us at the end of May about Pawtucket's stormwater education needs. We have drafted several approaches for education and outreach about two of your priority issues: general homeowner awareness of the storm drain systems (both combined and separate sewer systems) and education about the connection between storm systems and nuisance flooding, with the goal of keeping more runoff onsite.

Each educational goal specifies a target audience and offers a variety of approaches. They do not all need to be used; **let us know which of those methods seem most appropriate or feasible for you, and we can help draft a timeline for implementation and help in any development or further customization of materials. We have added footnotes to each section, highlighting tasks with which we can help.** Additionally, if you are able to identify volunteers from the Conservation Commission, neighborhood associations, or watershed groups, who could help coordinate some of the suggested activities, we could add that to the strategy.

The table of possible education methods for each issue offers some contact names. Contact information for many of those groups can be found within the relevant section of the binder we provided, *Reaching Out To Residents*.

Finally, during our meeting, we touched upon the idea of improving stormwater standards for individual lots. We feel this education should focus on raising awareness about, and promoting compliance with, an adopted policy or ordinance. To that end, we've attached a few example ordinances under a third educational goal within the plan. When you are ready to propose an ordinance update we can help with supporting education and outreach.

We look forward to hearing from you and continuing to work on Pawtucket's stormwater education and outreach.

Best regards,

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