



**DEM**  
RHODE ISLAND

# NetDMR Permittee and Data Provider Training

This training can also be found at  
[https://netdmr.zendesk.com/hc/  
en-us/articles/115003002346](https://netdmr.zendesk.com/hc/en-us/articles/115003002346)



**NetDMR**  
Network Discharge  
Monitoring Report

*Catch the Wave*

# Agenda

- ▶ Introduction to NetDMR
- ▶ Demonstrations
  - ▶ Create CDX Account – Permittee (signature)
  - ▶ Request Access – Signatory
  - ▶ My Account
  - ▶ Enter DMR Data
  - ▶ Import Data
  - ▶ View COR
- ▶ Wrap and Questions

# Creating a new Central Data Exchange (CDX) Account

# Create a New CDX Account

▶ Go to NetDMR website (<https://netdmr.zendesk.com>) Click Login to NetDMR button

▶ Login screen appears

▶ Click on **create a new account**.

Sign in

or create a new account

\* = required

User ID \*

Password \*

Sign in

[Forgot username?](#)

[Forgot password?](#)

# Selecting Instance and Role

- ▶ All \* fields are required
- ▶ Select State Agency or EPA Region (aka Instance Name) and User Type
  - ▶ Regulatory Agency where your DMRs are sent
  - ▶ Choose your Instance from the pull down menu
    - ▶ **(NetDMR-RI: NetDMR: Rhode Island Department of Environmental Mgmt.)**

## Create a New Account

Select State Agency or EPA Region and User Type

**State Agency or EPA Region \***

Select...

**User Type \***

Next

# Select Instance

- ▶ Select your Regulatory Authority (**RI DEM**)
- ▶ For example:
  - ▶ Rhode Island – DMRs are sent to state agency
    - ▶ Choose Rhode Island Department of Environmental Mgmt
- ▶ Note: For Data Providers with permits in multiple States, you must select each State Instance.

## Create a New Account

Select State Agency or EPA Region and User Type

**State Agency or EPA Region \***

NetDMR: EPA Region 06 - AR-GM-LA-NM-OK-TX

NetDMR: Arkansas DEQ

NetDMR: Colorado DPHE WQCD

NetDMR: Connecticut DEP

NetDMR: Georgia Environmental Protection Division

NetDMR: Hawaii - Dept. of Health

NetDMR: Illinois EPA

# Select User Type

- ▶ Select User Type
  - ▶ Permittee (signature)
  - ▶ Permittee (no signature)
  - ▶ Data Provider
- ▶ Press **NEXT** to continue

## Create a New Account

Select State Agency or EPA Region and User Type

**State Agency or EPA Region \***

NetDMR: EPA Region 06 - AR-GM-LA-NM-OK-TX

**User Type \***

Select...

**Regulated Community**

Data Provider

Permittee (no signature)

Permittee (signature)

**Regulatory Authority**

Internal User

# CDX User Types

<u>Term</u>	<u>Who</u>	<u>Available NetDMR Roles</u>	<u>Definition</u>
<b>Data Provider</b>	Lab, Contractor, or 3rd Party Affiliate	Edit, View	Allowed to view, enter and import DMRs into NetDMR and edit CORs but they <b>cannot</b> sign and submit forms.
<b>Permittee (signature)</b>	If you work for the company AND will Sign/Submit DMRs	Signatory, Permit Administrator, Edit, View	A person authorized to sign, view, edit and submit DMRs for a specific permit. Will also be able to approve roles for other users within NetDMR.
<b>Permittee (no signature)</b>	If you work for the company but will NOT Sign/Submit DMRs	Permit Administrator, Edit, View	Can view, enter and upload DMRs into NetDMR, edit CORs, and approve roles for other users within NetDMR.
<b>Internal User</b>	This is for State/EPA Agency personnel only	Internal Administrator	A Regulatory Authority staff member with a NetDMR account.

# Personal Information

- ▶ Fill out required information
  - ▶ All boxes with asterisks \*
  - ▶ For Permittee (signature), ensure First & Last Names are your legal names (e.g. Robert, not Bob)
  - ▶ Click NEXT when done.

## Create a New Account

Select State Agency or EPA Region and User Type

### Personal Information

**Title \***

Select... ▼

**First Name \***

**Middle Initial**

**Last Name \***

**Suffix**

Select... ▼

**Job Title \***

Next

# Create a User ID and Password

10

- ▶ Create User id & Password
- ▶ Choose 3 Security questions, and enter an answer
  - ▶ Case Sensitive
- ▶ Agree to the Terms and Conditions

Select State Agency or EPA Region and User Type

Personal Information

Create a User ID and Password

**User ID \***

**Password \***

**Verify Password \***

Show password

These questions will be used to reset your password:

**Question 1 \***

**Answer 1 \***

**Question 2 \***

**Answer 2 \***

**Question 3 \***

**Answer 3 \***

**Agree to the [Terms and Conditions](#)**

# Signatory Accounts

11

- ▶ If requesting the CDX role of Permittee (signature)
  - ▶ Required to answer 5 additional questions for digitally signing documents
  - ▶ Electronic Signature Agreement (ESA) or Paper ESA is required

# Electronic Signature Setup – Permittee (signature) Only

- ▶ Select 5 security questions from the drop down list.
- ▶ Enter an answer for each question selected.
- ▶ **Remember your answers!**

Electronic Signature Setup

These questions will be used for signing your document electronically:

<b>Question 1 *</b>	<input type="text" value="Select a question..."/>	<b>Answer 1 *</b>	<input type="text"/>
<b>Question 2 *</b>	<input type="text" value="Select a question..."/>	<b>Answer 2 *</b>	<input type="text"/>
<b>Question 3 *</b>	<input type="text" value="Select a question..."/>	<b>Answer 3 *</b>	<input type="text"/>
<b>Question 4 *</b>	<input type="text" value="Select a question..."/>	<b>Answer 4 *</b>	<input type="text"/>
<b>Question 5 *</b>	<input type="text" value="Select a question..."/>	<b>Answer 5 *</b>	<input type="text"/>

Show answers

Next

# Organizational Information

13

- ▶ Search for your organization.
- ▶ Organization name and State are required, other search fields are optional
- ▶ This is the organization you work for (your employer)

Organization Information

Search your organization by one or more of the following criteria:

**Organization Name \***

**Mailing Address (line 1)**

**Mailing Address (line 2)**

**City**

**State \***

**Zip/Postal Code**

# Scenario 1: Select Organization

14

- ▶ Click on the Organization Id link to choose your facility

## Organization Information

Select your organization:

Show  entries

Action	Organization ID	Organization Name	Address 1	Address 2	City	State	Zip Code
<a href="#">Select</a>	15948	GULF COAST STORET	11110 ROUNDTABLE DRIVE		ROSE HILL	TX	77375
<a href="#">Select</a>	21820	GULF BP CATASTROPHE	100 GULF OF MEXICO DRIVE		CORPUS CHRISTIE	TX	72019
<a href="#">Select</a>	22941	Gulf Oil (Test)	100 Main		Houston	TX	12345
<a href="#">Select</a>	23061	Gulf Coast Oil	100 Main		Houston	TX	65432
<a href="#">Select</a>	23062	Gulf Coast Oil	100 Main		Houston	TX	75202

Showing 1 to 5 of 5 entries

Previous [1](#) Next

# Organization

15

- ▶ Confirm your Organization

Organization Information

Gulf Oil (Test)  
100 Main  
Dallas, TX 75202  
US

Wrong organization information? [Back to search results](#) or [request that we add your organization.](#)

[Next](#)

# Scenario 2: Add Organization

16

- ▶ Organization unavailable
- ▶ “Request that we add your organization”

**Part 2: Organization Info**

Enter organization or organization ID

Organization ID	Organization Name	Address	City	State	ZIP Code
No data was found matching your criteria.					

Can't find your organization? [Use advanced search](#) or [request that we add your organization](#).



# Add Organization – Continued

- ▶ Fill out the required information for your organization
  - ▶ Noted with \*
- ▶ Click “Submit Request for Access”

**Part 2: Organization Info**

Organization Name *	<input type="text"/>
Country *	UNITED STATES ▼
Mailing Address *	<input type="text"/>
Mailing Address 2	<input type="text"/>
City *	<input type="text"/>
State *	-Please Select- ▼
ZIP/Postal Code *	<input type="text"/>
Email *	jakenetdmr1@yahoo.com
Phone Number *	<input type="text"/>
Phone Number Ext	<input type="text"/>
Fax Number	<input type="text"/>

[Back to Search Results](#) [Submit Request for Access](#)

# Add Organization - Continued

- ▶ Select your Organization
- ▶ Enter your phone number

## Part 2: Organization Info

- Select a Current Organization  
 Request to Add an Organization

### Shell Offshore, Inc

701 Poydras St  
New Orleans, LA, US  
70139

**Email \*** cathypermitadm@gmail.com

**Phone Number \***

**Phone Number Ext**

**Fax Number**

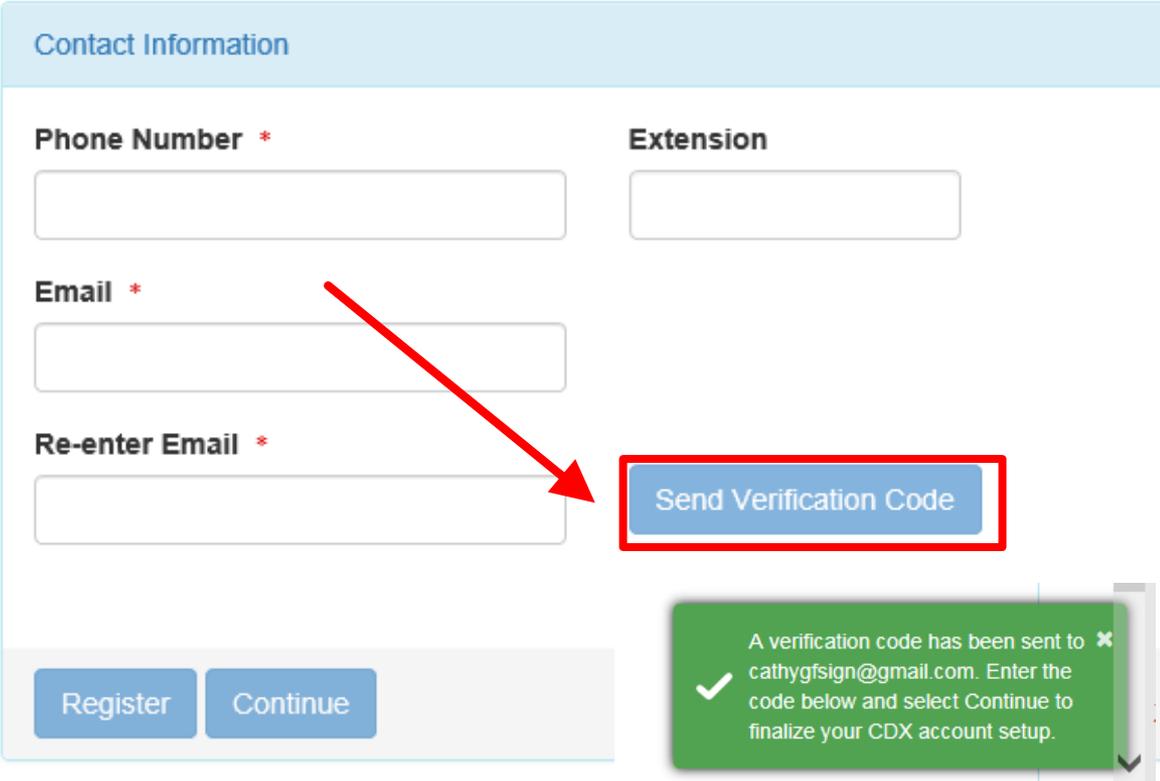
Wrong organization information? [Back to Search Results](#), [Use advanced search](#) or [request that we add your organization](#).

[Submit Request for Access](#)

# Creating an Account cont. Contact Information

19

- ▶ Enter required fields.
- ▶ Click **SEND VERIFICATION CODE**.
- ▶ A green pop-up note will appear on screen informing an email was sent to this email.
- ▶ You will receive an email from CDX support with a Verification Code within a few minutes.



Contact Information

Phone Number \*

Extension

Email \*

Re-enter Email \*

**Send Verification Code**

Register Continue

A verification code has been sent to cathygfsign@gmail.com. Enter the code below and select Continue to finalize your CDX account setup.

# Email Verification

20

helpdesk@epacdx.net

Today at 2:31 PM

To dianacdxns@yahoo.com

You are requesting an account with the EPA Central Data Exchange (CDX). You will be able to add additional Program Services, including the NPDES eReporting Tool (NeT), to meet any additional obligations that require electronic reporting to EPA.

In order to complete your registration and begin using the system, you will need to confirm your account by entering the following code in the registration form you are currently editing:

**53a61172-b391-4ded-a162-a45dc76dedc5**

Once you confirm your account using the code above, you may be required to provide additional information. Any additional information will need to be completed before you are able to access your Program Service. Please do not respond to this message. If you have questions concerning this request, you may contact us by email at helpdesk@epacdx.net or by calling the CDX Technical Support Staff through our toll free telephone support on 888-890-1995 between Monday through Friday from 8:00 am to 6:00 pm EST/EDT. For International callers, the CDX Help Desk can also be reached at (970) 494-5500.

Sincerely  
CDX Help Desk

---

United States Environmental Protection Agency - Central Data Exchange

Reply   Reply to All   Forward   More

# Contact Information/ Registration

21

▶ After clicking SEND VERIFICATION CODE a verification box will appear

▶ Enter Verification Code

▶ You can COPY & PASTE code from email directly into box.

▶ Click **Register**

The screenshot shows a registration form titled "Contact Information". It contains several input fields and a button:

- Phone Number \***: Input field containing "202-564-3249".
- Extension**: Empty input field.
- Email \***: Input field containing "dianacdxns@yahoo.com".
- Re-enter Email \***: Input field containing "dianacdxns@yahoo.com".
- Send Verification Code**: A blue button.
- Verification Code \***: Input field containing "53a61172-b391-4ded-a162-a45dc76dedc5", which is highlighted with a red border.

At the bottom of the form, there are two buttons: "Register" and "Continue". The "Register" button is highlighted with a red border. A red arrow points from the "Send Verification Code" button to the "Verification Code" input field, and another red arrow points from the "Register" button to the "Continue" button.

# Organization Registration Completed

22



## Success!

You have completed core CDX account registration. Click Continue to proceed. Depending on your NetDMR role, you may be asked to complete Identity Proofing before your role is activated.

Continue

- After clicking on REGISTER, this pop-up will appear confirming completion.
- Click CONTINUE

# Registration Process

- ▶ At this stage, Permittee (no signature) and Data Providers are finished and now have access to NetDMR
- ▶ Permittee (signature) must continue with Identity Proofing

# “Permittee (signature)” Additional Requirements

- ▶ Permittee (signature) will need to continue as additional information is required
  - ▶ Identify Proofing
    - ▶ Electronic Signature Agreement (ESA)
    - ▶ Paper ESA option
- ▶ Log into CDX

# “Permittee (signature)” Identity Proofing

25

- ▶ Enter required fields with an asterisk
- ▶ Agree Electronic Signature Agreement (ESA)
- ▶ Verify and Sign
- ▶ Paper option available
  - ▶ Click on white tab for paper

## Identity Proofing

### Identity Verification

Would you like to perform electronic Identity Proofing?

YES

### Electronic Identity Proofing

The following information will be used for identity proofing, it will not be stored.

Home Mailing Address (line 1) \*

Home Mailing Address (line 2)

City \*

State \*

Select a State

Zip/Postal Code \*

Date of Birth \*

SSN Last 4: \*

Phone Number

Show SSN digits

I agree to the [Electronic Signature Agreement](#)

Verify and Sign

# “Permittee (signature)” Identity Proofing

- ▶ If LexisNexis is unable to verify your identity –  
Must Submit Paper ESA

## Identity Verification

**We were unable to verify your identity with the provided information. Please print, review, sign, and mail your paper Electronic Signature Agreement.**

You have selected to perform identity proofing via the paper based option. Please be aware that the paper based option requires you to mail a wet ink signed version of the ESA and does take longer to process. You will not be able to access the NetDMR system until this document is received and processed.

## Paper ESA

**U.S. Environmental Protection Agency  
Office of Enforcement and Compliance Assurance  
NPDES e-Reporting Tool Electronic Signature Agreement**

In accepting the electronic signature credential issued by the U.S. Environmental Protection Agency (EPA) to sign electronic documents submitted to EPA's Central Data Exchange (CDX), and as a representative for:

**Electronic Signature Holder Company Information**

- ▶ This is the landing page when logging into NetDMR
- ▶ Clicking on your **ROLE** will take you to NetDMR
- ▶ This link will be inactive (not clickable) if you have not been approved

The screenshot displays the MyCDX Central Data Exchange interface. At the top, there is a navigation bar with links for MyCDX, Inbox, My Profile, and Submission History. Below this is a table titled 'Services' with a 'Manage' link. The table has three columns: Status, Program Service Name, and Role. A single row is visible with a user icon in the Status column, the program name 'NDMR-R6: NetDMR: EPA Region 06 - AR-GM-LA-NM-OK-TX' in the Program Service Name column, and the role 'Permittee (signature)' in the Role column. The 'Role' column header and the role text are highlighted with a red rounded rectangle. At the bottom of the interface, there are two buttons: 'Add Program Service' and 'Manage Your Program Services'.

Status	Program Service Name	Role
	NDMR-R6: NetDMR: EPA Region 06 - AR-GM-LA-NM-OK-TX	<a href="#">Permittee (signature)</a>

# NetDMR

28

- ▶ Click on '**Continue to NetDMR**' to continue.
- ▶ Will need to continue by Requesting Access to specific NPDES ID(s) within NetDMR.

[FAQs](#) | [Getting Started](#) | [Contact the NetDMR Team](#)

**NetDMR**  
Network Discharge  
Monitoring Report

**Welcome**

Welcome to the **EPA Region 06 - AR-GM-LA-NM-OK-TX** Installation of NetDMR! NetDMR is a web-based application that allows National Pollutant Discharge Elimination System (NPDES) Permittee Users to enter and electronically submit Discharge Monitoring Report (DMR) data through the Central Data Exchange (CDX) to EPA. All facilities required to provide DMR data as part of their NPDES permit will need to do so electronically using NetDMR as of December 21, 2016. If you are interested in learning more about NetDMR please check out the NetDMR Support <https://netdmr.zendesk.com/home>

**Access NetDMR**

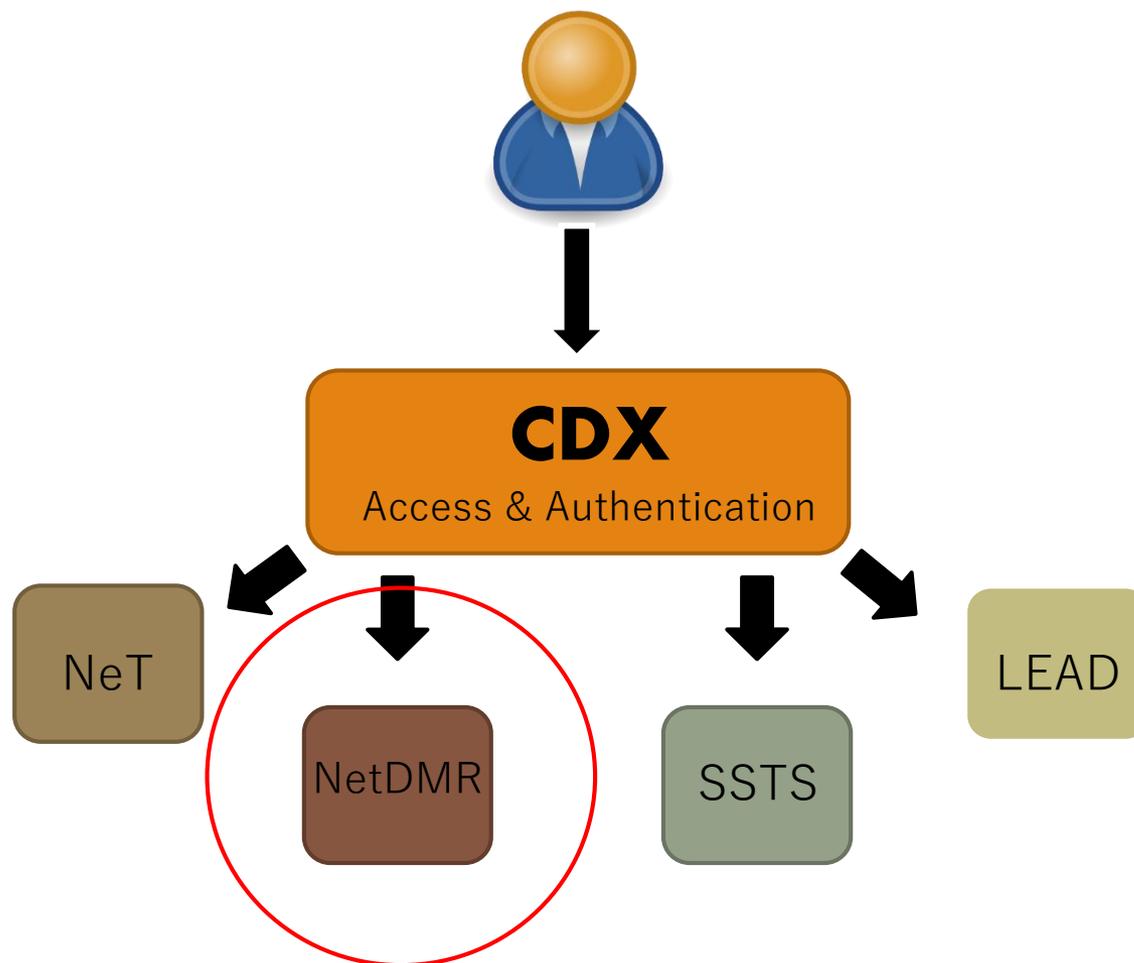
[Continue to NetDMR](#)

- First time users should check to see if your permit is available in NetDMR yet by [Checking your Permit ID](#)
- If you have any questions about NetDMR, please contact [Nguyen.helen@epa.gov](mailto:Nguyen.helen@epa.gov).

**News**

- There are no news items

# NetDMR



# What is the National Installation of NetDMR?

- ▶ Web-based application that will allow NPDES permittees to submit DMRs electronically to EPA's Integrated Compliance Information System (ICIS)
- ▶ Hosted on Central Data Exchange (CDX) servers
- ▶ Provides separate customizable "NetDMR Program Services"

# Types of Users

## ▶ Permittees

- ▶ **Permittee (signature) – Should be the first person to request NetDMR access for your facility.**
- ▶ **Permittee (no signature)**

## ▶ Data Providers (Contractors and Labs)

## ▶ Internal Users (EPA & State Regulatory Authority)

# Types of NetDMR Roles

## ▶ **Permit Administrator**

- ▶ User Type – Permittee (signature) OR Permittee (no signature)

## ▶ **Signatory**

- ▶ User Type – MUST be Permittee (signature)

## ▶ **Edit**

- ▶ User Type – Permittee (signature), Permittee (no signature), Data Provider

## ▶ **View**

- ▶ User Type - Permittee (signature), Permittee (no signature), Data Provider

## ▶ **Internal Administrator**

- ▶ User Type – Internal User

# Signatory Role (Permittee (signature) User)

- ▶ You will be able to:
  - ▶ Sign and submit the Subscriber Agreement
  - ▶ View, edit, import, sign and delete DMRs
  - ▶ Submit corrected DMRs – generate CORs
  - ▶ Initiate the repudiation of unauthorized DMRs

**Note: With 1<sup>st</sup> Signatory role automatically get Permit Administrator role**

# Who is authorized to Sign DMRs?

## 40 CFR 122.22 - Signatories to permit applications and reports (applicable to State programs, see 123.25).

[Code of Federal Regulations - Title 40: Protection of Environment](#)

Id. vLex: VLEX-19812669

<http://vlex.com/vid/122-signatories-applicable-see-123-19812669>

---

### Text

---

TITLE 40 - PROTECTION OF ENVIRONMENT

CHAPTER I - ENVIRONMENTAL PROTECTION AGENCY

SUBCHAPTER D - WATER PROGRAMS

PART 122 - EPA ADMINISTERED PERMIT PROGRAMS: THE NATIONAL POLLUTANT DISCHARGE ELIMINATION SYSTEM

subpart b - PERMIT APPLICATION AND SPECIAL NPDES PROGRAM REQUIREMENTS

122.22 - Signatories to permit applications and reports (applicable to State programs, see 123.25).

(a) Applications. All permit applications shall be signed as follows: (1) For a corporation. By a responsible corporate officer. For the purpose of this section, a responsible corporate officer means: (i) A president, secretary, treasurer, or vice-president of the corporation in charge of a principal business function, or any other person who performs similar policy- or decision-making functions for the corporation, or (ii) the manager of one or more manufacturing, production, or operating facilities, provided, the manager is authorized to make management decisions which govern the operation of the regulated facility including having the explicit or implicit duty of making major capital investment recommendations, and initiating and directing other comprehensive measures to assure long term environmental compliance with environmental laws and regulations; the manager can ensure that the necessary systems are established or actions taken to gather complete and accurate information for permit application requirements; and where authority to sign documents has been

## ▶ Signatory role

## ▶ Guidance

- ▶ See Appendix L, NetDMR User Guide
- ▶ 40 CFR 122.22

**RIPDES Regulations  
RULE 12**

# Preparing for NetDMR

- ▶ Read and refer to the Permittee and Data Provider User Guide on NetDMR Zendesk
- ▶ Consult with your Regulatory Authority (RA) (**RI DEM**)
- ▶ Access NetDMR website for additional information, frequently asked questions
- ▶ NetDMR Test site is available for your use once training is completed (Not Required)
- ▶ RI prefers new Users to attend a State training.

# First Permit ID Request

- ▶ **Initial Signatory request from your facility**
  - ▶ Will have Signatory and Permit Administrator roles automatically
  - ▶ Determine who will be your initial Signatory with Permit Administrator role
    - ▶ **This person should log on first**
- ▶ **Others at your company can apply for one or more roles**
  - ▶ **Signatory, Permit Administrator role, Edit, or View role**
    - ▶ **(After Initial Signatory is approved)**
    - ▶ Permit Administrators can grant access for anyone with Permit Administrator, Edit or View roles
  - ▶ Signatory role
    - ▶ “Signatory” role can only be granted by the Regulatory Authority (RA)
    - ▶ Signed (electronic or paper) Subscriber Agreement must be received by RA
    - ▶ Important to print out the Agreement in production
      - ▶ [www.epa.gov/netdmr](http://www.epa.gov/netdmr)

# NetDMR

## Some of the Basics



# Header Options

[Home](#) | [My Account](#) | [Request Access](#) | [Help](#) | [Logout](#)

User: cathypview@yahoo.com, Data Provider



EPA HQ – IL-NM

## Search

All DMRs & CORs

## Import DMRs

Perform Import  
Check Results

## Download

Blank DMR Form



Session Lockout Timer: 21:45

## My Account

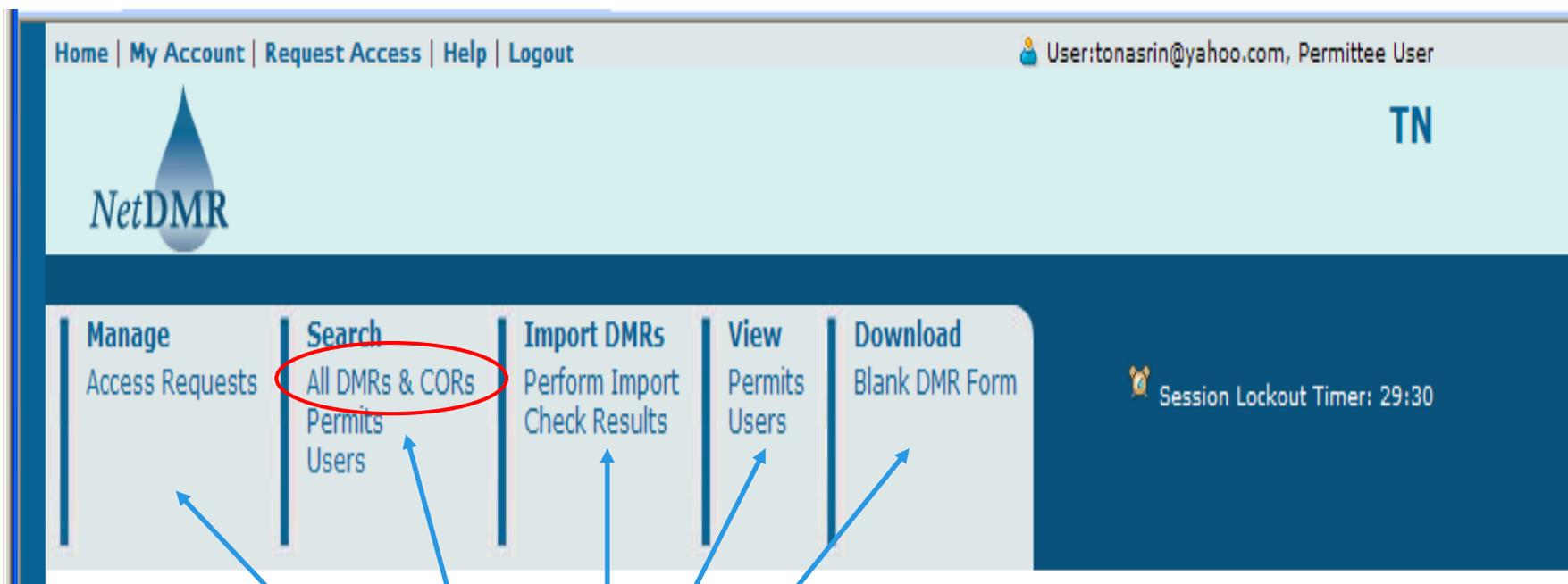
Email: cathypview@yahoo.com

User Name: cathypview@yahoo.com



[Edit Account](#)

# Tabs



The screenshot displays the NetDMR application interface. At the top, there is a navigation bar with links for Home, My Account, Request Access, Help, and Logout. The user's identity is shown as User:tonasrin@yahoo.com, Permittee User. The NetDMR logo and the state code TN are also visible. Below the navigation bar, there is a menu with several options: Manage Access Requests, Search All DMRs & CORs (circled in red), Import DMRs Perform Import Check Results, View Permits Users, and Download Blank DMR Form. A session lockout timer of 29:30 is displayed on the right side of the menu.

**Several Options**

**(depending on your User Type and Roles)**

# Manage Access Requests

41

## Manage Access Requests

### Pending Access Requests - External

Permits 1 through 5 of 5

Name	User Name	Facility	Permit ID	Requested Access Rights	Request Date	Approve	Deny	Comments
netdmr data provider	netdmrdatap@gmail.com	USDOE-OAK RIDGE Y12 PLT	TN0002968	Edit	02/17/09	<input type="checkbox"/>	<input type="checkbox"/>	
netdmr signatory	netdmrsig@gmail.com	USDOE-OAK RIDGE Y12 PLT	TN0002968	Edit	02/19/09	<input type="checkbox"/>	<input type="checkbox"/>	
netdmr signatory	netdmrsig@gmail.com	USDOE-OAK RIDGE Y12 PLT	TN0002968	View	02/19/09	<input type="checkbox"/>	<input type="checkbox"/>	
netdmr signatory role	netdmrsig@gmail.com	USDOE-OAK RIDGE Y12 PLT	TN0002968	View	02/17/09	<input type="checkbox"/>	<input type="checkbox"/>	
permit admin	netdmrpa@gmail.com	USDOE-OAK RIDGE Y12 PLT	TN0002968	Signatory	02/17/09	<input type="checkbox"/>	<input type="checkbox"/>	

### Pending Access Requests - Internal

One item found

Name	User Name	Organization	Permit ID	Permitted Feature ID	Limit Set Designator	Monitoring Period End Date	Requested Access Rights	Approve	Deny	Comments
netdmrinternal	netdmrsig@gmail.com	company A	TN0002968	071	G	10/31/08	Partial DMR	<input type="checkbox"/>	<input type="checkbox"/>	

# Search

42

- ▶ Permits
- ▶ Copy of Records (COR)
- ▶ List of Users
- ▶ DMRs to edit, correct or delete
- ▶ DMRs Ready to submit

**Detailed instructions are contained in the Permittee/  
Data Provider User Guide**

# DMR Search & Status

43

**Permit ID:**

**Facility:**

Note: The **Update** buttons above for Permit ID and Facility will update the Permitted Feature and Discharge selection boxes below.

---

**Permitted Feature:**

**Discharge:**

**Monitoring Period End Date Range:**   (mm/dd/yyyy)

**Edited or Submitted By:**

**Status:**

- Ready for Data Entry
- NetDMR Validation Errors
- NetDMR Validated
- Imported
- Signed & Submitted
- Submission Errors/Warnings
- Completed

(Hold down CTRL or Mac command key to select/deselect multiple)

**COR Confirmation #:**

# RO or DAR? (Signatories Only)

- ▶ Are you a Responsible Official (RO) or a Duly Authorized Representative (DAR)?
- ▶ Responsible Officials are authorized to sign and submit DMRs themselves (in accordance with 40 CFR 122.22/RIPDES Rule 12)
- ▶ Duly Authorized Representatives are authorized to sign and submit DMRs on behalf of a Responsible Official
  - ▶ When Requesting Access as a Signatory, DARs will need to enter the Responsible Official Information to complete the Subscriber Agreement
- ▶ See other training material for more information about ROs & DARs

# **Request Access (Responsible Official)**

# Prerequisites

- ▶ User must be User Type: Permittee (signature)
- ▶ Signatory must be first person to request access to a Permit ID
- ▶ First Signatory is also assigned Permit Administrative Rights
  - ▶ Permit Admins can approve/deny access requests (other than Signatory) for their facility
  - ▶ Regulatory Authority must approve all Signatory requests

# Request Access

Home | My Account | **Request Access** | Help | Logout

User: , Permittee User




[Manage Access Requests](#) | 
 [Search All DMRs & CORs](#) | 
 [Unscheduled DMRs](#) | 
 [Import DMRs](#) | 
 [Update NODI](#) | 
 [Download Blank DMR Form](#)

Session Lo



Search:

All DMRs & CORs

All DMRs & Copies of Record (CORs)

#### Last 10 Logins

5/16/17	12:46 PM	-
5/16/17	7:09 AM	-

# Enter Permit ID (Click Update)

## Manage

Access Requests

## Search

All DMRs & CORs

## Unscheduled DMRs

Unscheduled DMRs

## Import DMRs

Perform Import  
Check Results

## Update NODI

Check Results

## Download

Blank DMR Form

## Request Access to Permits and Associated DMRs

Enter the ID for the permit whose DMRs you would like to access and click the Update button to see the roles that you can request. Repeat this process for each permit you would like to request access to. You can make one or more access requests from this page.

Only users with the Permittee (signature) role in CDX can request Signatory roles.

**Permit ID:**

**Role:**    
Note: The Signatory Role will also automatically be given the Permit Administrator, Edit, and View Roles.

## Access Requests

A summary of the current access requests is presented below.

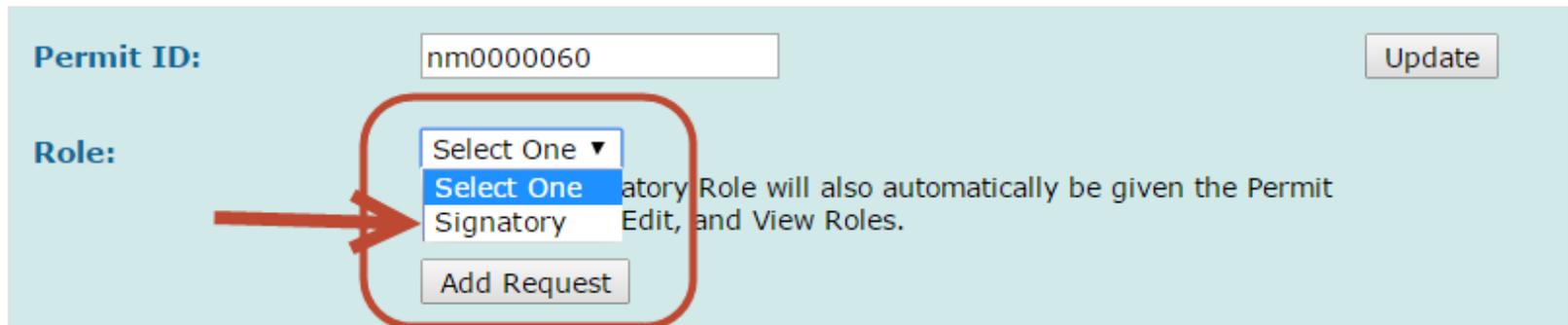
Permit ID	Requested Role	Remove Access Request
No Permits found		

# Select Signatory Role

## Request Access to Permits and Associated DMRs

Enter the ID for the permit whose DMRs you would like to access and click the Update button to see the roles that you Repeat this process for each permit you would like to request access to. You can make one or more access requests from

Only users with the Permittee (signature) role in CDX can request Signatory roles.



**Permit ID:**

**Role:** Select One ▼  
Select One  
Signatory  Signatory Role will also automatically be given the Permit Edit, and View Roles.

# Submit Request

## Access Requests

A summary of the current access requests is presented below.

<u>Permit ID</u>	Requested Role	Remove Access Request
nm0000060	Signatory	

Submit

# Confirm Request

## Confirm Access Requests to a Permit and Associated DMRs

The table below contains the access requests that you have entered.

<u>Permit ID</u>	Requested Role	Additional Information
nm0022250	Signatory	N/A

# Select Radio Button for Responsible Official

## Additional Information Required

Please provide additional information associated with the Signatory role.

<u>Permit ID</u>	Requested Role	Additional Information
nm0000051	Signatory	<p>What is your employer's relationship to the facility or facilities?*</p> <p><input type="text" value="Select One"/></p> <p><input checked="" type="radio"/> I have the authority to enter into this Agreement for the Permittee under the applicable standards.</p> <p><input type="radio"/> I am authorized by the person below who does have the authority to enter into this Agreement for the Permittee under the applicable standards.</p> <p>The following fields are required.</p> <p>Responsible Official Name: <input type="text"/></p> <p>Responsible Official Title: <input type="text"/></p> <p>Responsible Official Phone Number: <input type="text"/></p> <p>Responsible Official Email Address: <input type="text"/></p> <p><input type="button" value="Submit"/> <input type="button" value="Cancel"/></p>

**If you are the Responsible Official**

# Paper or Electronic

## Confirm Access Requests to a Permit and Associated DMRs

The table below contains the access requests that you have entered.

<a href="#">Permit ID</a>	Requested Role	Additional Information
nm0000051	Signatory	<p>What is your employer's relationship to the facility or facilities?*: <input type="text" value="Facility"/></p> <p><input checked="" type="radio"/> I have the authority to enter into this Agreement for the Permittee under the applicable standards.</p> <p><input type="radio"/> I am authorized by the person below who does have the authority to enter into this Agreement for the Permittee under the applicable standards. The following fields are required.</p> <p>Responsible Official Name: <input type="text"/></p> <p>Responsible Official Title: <input type="text"/></p> <p>Responsible Official Phone Number: <input type="text"/></p> <p>Responsible Official Email Address: <input type="text"/></p> <p><input type="button" value="Sign via Paper"/> <input type="button" value="Sign Electronically"/> <input type="button" value="Cancel"/></p>



**RIPDES recommends paper so that your RO does NOT need to make a CDX account**

# Paper Subscriber Agreement

- ▶ Print, sign, and mail the Subscriber Agreement to your respective Regulatory Authority (RA)
- ▶ RA accesses NetDMR to approve/deny request
- ▶ Paper process can take several weeks to complete

# **Request Access (Duly Authorized Representatives)**

# Prerequisites

- ▶ User must be User Type: Permittee (signature)
- ▶ DAR **MUST** first consult with Responsible Official (RO) to determine if RO will sign Subscriber Agreement via electronic process or paper process
  - ▶ If RO will sign electronically, RO will be required to create a CDX account
  - ▶ If RO does not want to create a CDX account, RO must sign paper Subscriber Agreement, which forces the DAR to submit paper Subscriber Agreement **(DEM preferred method)**
- ▶ Signatory must be first person to request access to a Permit ID
- ▶ First Signatory is also assigned Permit Administrative Rights
  - ▶ Permit Admins can approve/deny access requests (other than Signatory) for their facility
  - ▶ Regulatory Authority must approve all Signatory requests

# Request Access

Home | My Account | **Request Access** | Help | Logout User: , Permittee User



## NetDMR

Network Discharge  
Monitoring Report



**Manage**  
Access Requests

**Search**  
All DMRs & CORs

**Unscheduled DMRs**  
Unscheduled DMRs

**Import DMRs**  
Perform Import  
Check Results

**Update NODI**  
Check Results

**Download**  
Blank DMR Form

 Session Lo

 Search:

All DMRs & CORs

**All DMRs & Copies of Record (CORs)**

#### Last 10 Logins

5/16/17	12:46 PM	-
5/16/17	7:09 AM	-

# Enter Permit ID (Click Update)

<b>Manage</b> Access Requests	<b>Search</b> All DMRs & CORs	<b>Unscheduled DMRs</b> Unscheduled DMRs	<b>Import DMRs</b> Perform Import Check Results	<b>Update NODI</b> Check Results	<b>Download</b> Blank DMR Form
----------------------------------	----------------------------------	---	---	-------------------------------------	-----------------------------------

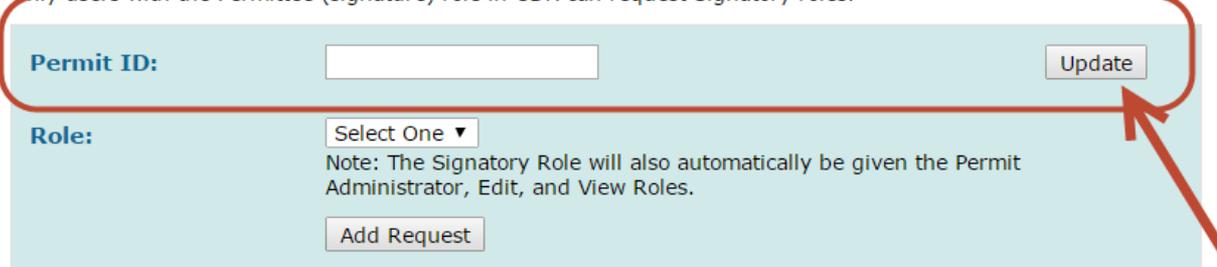
## Request Access to Permits and Associated DMRs

Enter the ID for the permit whose DMRs you would like to access and click the Update button to see the roles that you can request. Repeat this process for each permit you would like to request access to. You can make one or more access requests from this page.

Only users with the Permittee (signature) role in CDX can request Signatory roles.

**Permit ID:**

**Role:**  Note: The Signatory Role will also automatically be given the Permit Administrator, Edit, and View Roles.



## Access Requests

A summary of the current access requests is presented below.

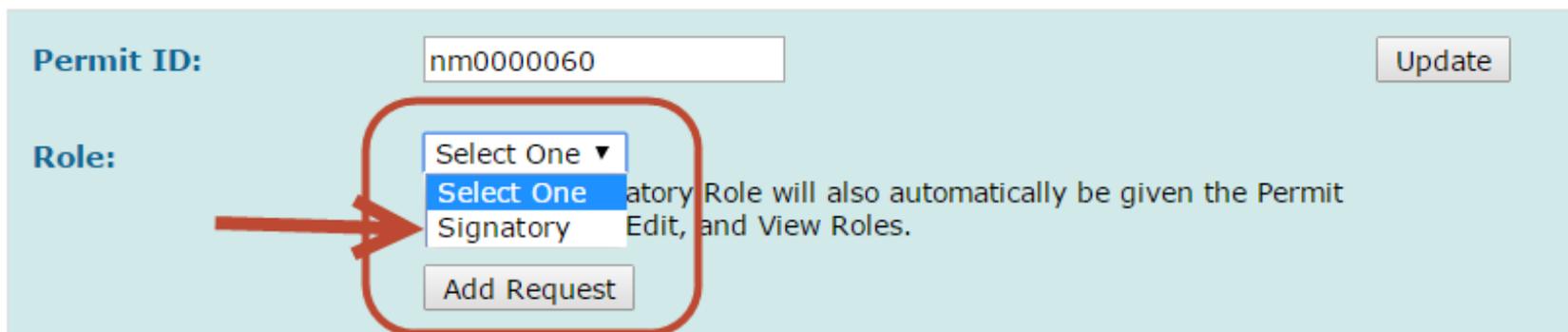
Permit ID	Requested Role	Remove Access Request
No Permits found		

# Select Signatory Role

## Request Access to Permits and Associated DMRs

Enter the ID for the permit whose DMRs you would like to access and click the Update button to see the roles that you Repeat this process for each permit you would like to request access to. You can make one or more access requests from

Only users with the Permittee (signature) role in CDX can request Signatory roles.



**Permit ID:**

**Role:**   Signatory Role will also automatically be given the Permit Edit, and View Roles.

*Note: A red arrow points to the 'Signatory' option in the dropdown menu, which is also circled in red.*

# Submit Request

## Access Requests

A summary of the current access requests is presented below.

<u>Permit ID</u>	Requested Role	Remove Access Request
nm0000060	Signatory	

Submit

# Confirm Request

## Confirm Access Requests to a Permit and Associated DMRs

The table below contains the access requests that you have entered.

<u>Permit ID</u>	Requested Role	Additional Information
nm0022250	Signatory	N/A

# Enter Responsible Official Information

62

## Additional Information Required

Please provide additional information associated with the Signatory role.

Permit ID	Requested Role	Additional Information
nm0000060	Signatory	<p>What is your employer's relationship to the facility or facilities?*</p> <p><input type="radio"/> I have the authority to enter into this Agreement for the Permittee under the applicable standards.</p> <p><input checked="" type="radio"/> I am authorized by the person below who does have the authority to enter into this Agreement for the Permittee under the applicable standards. The following fields are required.</p> <p>Responsible Official Name:</p> <p>Responsible Official Title:</p> <p>Responsible Official Phone Number:</p> <p>Responsible Official Email Address:</p> <p>Facility ▼</p> <p>RO Name</p> <p>RO Title</p> <p>RO Phone</p> <p>RO Email</p> <p>Submit Cancel</p>

Select if you are the Duly Authorized Representative

# Paper or Electronic

- ▶ Remember, this determination is made in consultation with your RO
  - ▶ If RO requires paper, DAR must choose Sign via Paper
  - ▶ If RO requires electronic, DAR must choose Sign Electronically

## Confirm Access Requests to a Permit and Associated DMRs

The table below contains the access requests that you have entered.

Permit ID	Requested Role	Additional Information
nm0000060	Signatory	<p>What is your employer's relationship to the facility or facilities?*: <span>Facility ▼</span></p> <p><input type="radio"/> I have the authority to enter into this Agreement for the Permittee under the applicable standards.</p> <p><input checked="" type="radio"/> I am authorized by the person below who does have the authority to enter into this Agreement for the Permittee under the applicable standards. The following fields are required.</p> <p>Responsible Official Name: <input type="text" value="First Last"/></p> <p>Responsible Official Title: <input type="text" value="President"/></p> <p>Responsible Official Phone Number: <input type="text" value="123-456-7890"/></p> <p>Responsible Official Email Address: <input type="text" value="test@test.com"/></p> <p><input type="button" value="Sign via Paper"/> <input type="button" value="Sign Electronically"/> <input type="button" value="Cancel"/></p>

# Paper Subscriber Agreement

- ▶ Print, sign, and route the Subscriber Agreement to your respective Responsible Official (RO)
- ▶ RO then needs to sign and mail the Subscriber Agreement to the respective Regulatory Authority for final approval
- ▶ Paper process can take several weeks to complete

# Approval

- ▶ Once the Responsible Official (RO) has signed, the paper Subscriber Agreement is routed to the DEM
- ▶ Once the DEM official has approved the Subscriber Agreement, the DAR can sign and submit DMRs

# **Requesting Access (For Permit Administrator, Edit, or View Roles)**

# Prerequisite

67

- ▶ Users can be any User Type: Permittee (signature), Permittee (no signature) or Data Provider
- ▶ The Signatory must be first person to request access to a Permit ID
- ▶ First Signatory is also assigned Permit Administrative Rights
  - ▶ Permit Admins can approve/deny access requests (other than Signatory) for their facility
  - ▶ Regulatory Authority must approve all Signatory requests

# Request Access

Home | My Account | **Request Access** | Help | Logout

User: VOISIN.EDWARD@EPA.GOV, Permittee User



**NetDMR**  
Network Discharge  
Monitoring Report



**Manage**  
Access Requests

**Search**  
All DMRs & CORs

**Unscheduled DMRs**  
Unscheduled DMRs

**Import DMRs**  
Perform Import  
Check Results

**Update NODI**  
Check Results

**Download**  
Blank DMR Form

Session Lo



Search:

All DMRs & CORs

**All DMRs & Copies of Record (CORs)**

#### Last 10 Logins

5/16/17	12:46 PM	-
5/16/17	7:09 AM	-

# Enter Permit ID (Click Update)

<b>Manage</b> Access Requests	<b>Search</b> All DMRs & CORs	<b>Unscheduled DMRs</b> Unscheduled DMRs	<b>Import DMRs</b> Perform Import Check Results	<b>Update NODI</b> Check Results	<b>Download</b> Blank DMR Form
----------------------------------	----------------------------------	---	---	-------------------------------------	-----------------------------------

## Request Access to Permits and Associated DMRs

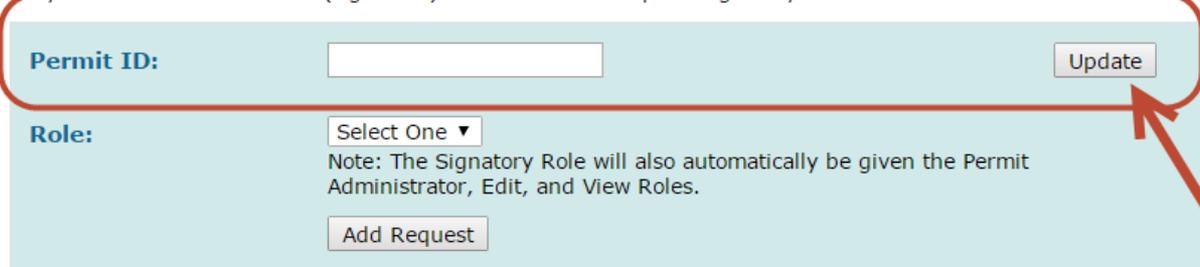
Enter the ID for the permit whose DMRs you would like to access and click the Update button to see the roles that you can request. Repeat this process for each permit you would like to request access to. You can make one or more access requests from this page.

Only users with the Permittee (signature) role in CDX can request Signatory roles.

**Permit ID:**

**Role:**

Note: The Signatory Role will also automatically be given the Permit Administrator, Edit, and View Roles.



## Access Requests

A summary of the current access requests is presented below.

Permit ID	Requested Role	Remove Access Request
No Permits found		

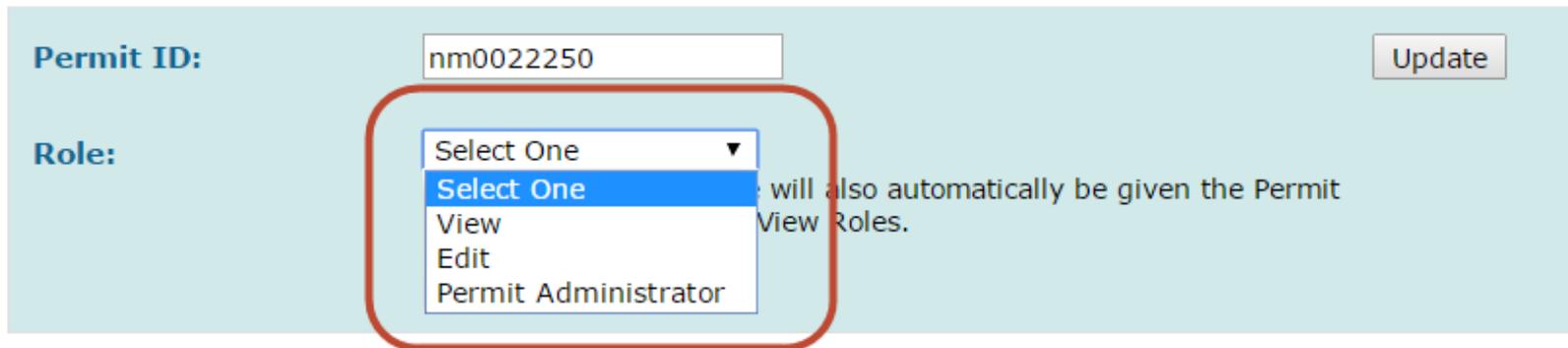
# Select Role

70

## Request Access to Permits and Associated DMRs

Enter the ID for the permit whose DMRs you would like to access and click the Update button to see the roles that you will also automatically be given the Permit. Repeat this process for each permit you would like to request access to. You can make one or more access requests for

Only users with the Permittee (signature) role in CDX can request Signatory roles.



**Permit ID:**

**Role:** Select One ▼  
Select One  
View  
Edit  
Permit Administrator ... will also automatically be given the Permit View Roles.

Then select “submit” and “confirm” buttons on sequential webpages

# DMR Data Entry

# Entering DMRs

72

- ▶ Direct Data Entry
- ▶ Import comma delimited file from spreadsheets
- ▶ Edit/Correct DMRs
- ▶ Delete DMRs

**Detailed instructions are contained in the Permittee/  
Data Provider User Guide**

# DMR/COR Search

73

**Permit ID:**

**Facility:**

Note: The **Update** buttons above for Permit ID and Facility will update the Permitted Feature and Discharge selection boxes below.

---

**Permitted Feature:**

**Discharge:**

**Monitoring Period End Date Range:**     (mm/dd/yyyy)

**Edited or Submitted By:**

**Status:**

Ready for Data Entry  
NetDMR Validation Errors  
NetDMR Validated  
Imported  
Signed & Submitted  
Submission Errors/Warnings  
Completed

  
(Hold down CTRL or Mac command key to select/deselect multiple)

**COR Confirmation #:**

Manage  
Access Requests

Search  
All DMRs & CORs  
Permits  
Users

Import DMRs  
Perform Import  
Check Results

View  
Permits  
Users

Download  
Blank DMR Form

Session Lockout Timer: 29:56

Sign & Submit Checked DMRs | Download Checked CORs | Refresh DMR Data | Refine Search | New Search

## DMR/COR Search Results

DMRs 1 through 3 of 3

Next Step(s)	Permit ID	Facility	Permitted Feature	Discharge #	Discharge Description	Monitoring Period End Date	DMR Due Date	Status	COR Received Date	Include in Batch Submit <input type="button" value="Check All"/> <input type="button" value="Clear All"/>	Include in Batch COR Download <input type="button" value="Check All"/> <input type="button" value="Clear All"/>
<input type="button" value="Edit DMR"/> <input type="button" value="Go"/>	NM0028355	UNIVERSITY OF CALIFORNIA	021	021-Y	YEARLY REPORTING - OUTFALL 021	12/31/09	01/28/10	Ready for Data Entry			
<input type="button" value="Edit DMR"/> <input type="button" value="Go"/>	NM0028355	UNIVERSITY OF CALIFORNIA	021	021-Q	QUARTERLY REPORTING - 021	06/30/09	07/28/09	Ready for Data Entry			
<input type="button" value="Edit DMR"/> <input type="button" value="Go"/>	NM0028355	UNIVERSITY OF CALIFORNIA	021	021-A	COOLING TOWER BLOWDOWN & OTHER WASTEWATER TO MORTANDAD CANYON	04/30/09	05/28/09	Ready for Data Entry			

Click on "go" to open DMR Webform

# Top of DMR Data Entry Screen

<b>Manage</b> Access Requests	<b>Search</b> All DMRs & CORs Permits Users	<b>Import DMRs</b> Perform Import Check Results	<b>View</b> Permits Users	<b>Download</b> Blank DMR Form	Session Lockout Timer: 28:25
----------------------------------	--	---	---------------------------------	-----------------------------------	------------------------------

Clear Parameter Fields | Save & Continue | Save & Exit | Sign & Submit | Print Friendly View | DMR/COR Search Results

## Edit DMR

**Collapse Header**

### Permit

Permit ID:	NM0020355	Major:	<input checked="" type="checkbox"/>
Permittee:	LOS ALAMOS NATIONAL LABORATORY	Permittee Address:	LOS ALAMO NATIONAL LABORATORY LOS ALAMO, NM 87544
Facility:	UNIVERSITY OF CALIFORNIA	Facility Location:	LOS ALAMO NATIONAL LABORATORY 520 35TH STREET LOS ALAMO, NM 87544
Permitted Feature:	021 - External Outfall	Discharge:	A - COOLING TOWER BLOWDOWN & OTHER WASTEWATER TO MORTANDAD CANYON

### Report Dates & Status

Monitoring Period:	From 04/01/09 to 04/30/09	DMR Due Date:	05/28/09
Status:	<b>Not Saved</b>		

### Considerations for Form Completion

### Principal Executive Officer

First Name:  Last Name:





# NetDMR Validated

- ▶ To Sign DMRs – DMR Status must be “DMR Validated”

**Status:**

(Hold down CTRL or Mac command key to select/deselect multiple)

**COR Confirmation #:**

# DMR Sign & Submit

Sign & Submit Checked DMRs | Download Checked CORs | Refresh DMR Data | Refine Search | New Search

### DMR/COR Search Results

DMRs 1 through 3 of 3

Next Step(s)	Permit ID	Facility	Permitted Feature	Discharge #	Discharge Description	Monitoring Period End Date	DMR Due Date	Status	COR Received Date	Include in Batch Submit	Include Batch Download
Correct DMR <input type="button" value="Go"/>	TW0002968	USOOE-OAK RIDGE Y12 PLT	002	002-G	CATEGORY 2 OUTFALL	04/30/09	05/15/09	Completed	12/29/08 12/29/08	<input type="button" value="Check All"/> <input type="button" value="Clear All"/>	<input type="button" value="Check All"/> <input type="button" value="Clear All"/>
Edit DMR <input type="button" value="Go"/>	TW0002968	USOOE-OAK RIDGE Y12 PLT	002	002-G	CATEGORY 2 OUTFALL	10/31/08	11/15/08	Ready for Data Entry			
Edit DMR <input type="button" value="Go"/>	TW0002968	USOOE-OAK RIDGE Y12 PLT	002	002-G	CATEGORY 2 OUTFALL	04/30/08	05/15/08	NetDMR Validated	 	<input type="checkbox"/>	<input type="checkbox"/>

Sign and Submit DMR

# DMR Errors

80

## Edit Check Errors

<a href="#">Code</a>	<a href="#">Name</a>	Monitoring Location	Field	Type	Description	Acknowledge
			Principal Executive Officer	<b>Hard</b>	Principal Executive Officer data can not entered unless data are entered for at least one parameter.	

## Comments

## Attachments

Add Attachment

No results.

## Report Last Saved By

User:

Name:

E-Mail:

Date/Time: 04/16/09 4:04 EDT

# DMR Errors

81

Parameter		NODI <input type="button" value="List"/>	Quantity or Loading			Quality or Concentration				# of Ex.	Freq. of Analysis <input type="button" value="List"/>	Smpl. Type <input type="button" value="List"/>
Code <input type="button" value="▲"/>	Name		Value 1	Value 2	Units	Value 1	Value 2	Value 3	Units			
50050	Flow, in conduit or thru treatment plant	Smpl.	= <input type="text" value="1.25"/>	= <input type="text" value="2.33"/>	Mgal/d <input type="button" value="List"/>						<input type="text" value="99/99"/>	TM <input type="button" value="▼"/>
1 - Effluent Gross												
Season: 0		Req.	Req Mon 30 Day Average	Req Mon 7 Day Average	Million Gallons per Day						Continuous	TOTALZ
NODI: <input type="button" value="▼"/> <input type="button" value="Apply"/>		NODI	<input type="button" value="▼"/>	<input type="button" value="▼"/>								
 50060	Chlorine, total residual	Smpl.						= <input type="text" value="9/333"/> <input type="button" value="List"/>	ug/L <input type="button" value="List"/>		<input type="text" value="01/01"/>	GR <input type="button" value="▼"/>
A - Disinfection, Process Complete												
Season: 0		Req.						<= 11 Instantaneous Maximum	Micrograms per Liter		Daily	GRAB
NODI: <input type="button" value="▼"/> <input type="button" value="Apply"/>		NODI						<input type="button" value="▼"/>				

Edit Check Errors						
Code	Name	Monitoring Location	Field	Type	Description	Acknowledge
50060	Chlorine, total residual	Disinfection, Process Complete	Quality or Concentration Sample Value 3	Hard	Value fields may contain numbers and special characters ",", "-", "+", and ".", only	

*Comments*

- ▶ Indicated on DMR with pink hue and exclamation mark

# DMR Errors

## Edit Check Errors

Code	Name	Monitoring Location	Field	Type	Description	Acknowledge
00400	pH	Effluent Gross	Quality or Concentration Sample Value 1	Hard	A sample value and NODI selection cannot be provided for the same value. Either delete the value(s) or reset the NODI to blank.	
00400	pH	Effluent Gross	Quality or Concentration Sample Value 3	Hard	A sample value and NODI selection cannot be provided for the same value. Either delete the value(s) or reset the NODI to blank.	
00310	BOD, 5-day, 20 deg. C	Effluent Gross	Quality or Concentration Sample Value 2	Soft	The provided sample value is outside the permit limit.	<input type="checkbox"/>
00310	BOD, 5-day, 20 deg. C	Effluent Gross	Quality or Concentration Sample Value 3	Soft	The provided sample value is outside the permit limit.	<input type="checkbox"/>
00310	BOD, 5-day, 20 deg. C	Effluent Gross	Excursion	Soft	The number of excursions should be greater than zero.	<input type="checkbox"/>
00530	Solids, total suspended	Effluent Gross	Quality or Concentration Sample Value 2	Soft	The provided sample value is outside the permit limit.	<input type="checkbox"/>
00530	Solids, total suspended	Effluent Gross	Excursion	Soft	The number of excursions should be greater than zero.	<input type="checkbox"/>

- ▶ Hard Error – Must be resolved before signing DMR
- ▶ Soft Error – Must be ‘Acknowledged’ (or resolved) before signing DMR

# Sign DMRs

83

The screenshot displays the NetDMR web application interface. At the top, the 'NetDMR' logo is visible. Below it is a navigation menu with five main categories: 'Manage' (Access Requests), 'Search' (All DMRs & CORs, Permits, Users), 'Import DMRs' (Perform Import, Check Results), 'View' (Permits, Users), and 'Download' (Blank DMR Form). The 'Search' category is selected, and a sub-menu is shown with four options: 'All DMRs & CORs', 'DMRs Ready to Submit' (highlighted with a brown border), 'Permit ID', and 'Users'. Below the sub-menu, the 'DMRs Ready to Submit' section is active, displaying the text: 'Select an option below to view a list of DMRs ready to sign and submit (i.e., in "NetDMR Validated" sta...'. There are three search options: 'All DMRs' with a 'Search' button; 'DMRs for Permit ID' with a dropdown menu containing 'GMG290123' and a 'Search' button; and 'DMRs for Facility' with a dropdown menu containing 'SENECA RESOURCES CORPORATION' and a 'Search' button.

# Downloading

- ▶ Copy of Record (COR)
- ▶ Blank DMRs

**Detailed instructions are contained in the Permittee/  
Data Provider User Guide**

# Import DMRs

# Import DMR Documentation

86

- ▶ NetDMR Permittee and Data Provider User Guide
  - ▶ Import DMRs, Section 5.2.2
  - ▶ Import DMR File Format, Appendix B
  - ▶ Import DMR File Specifications, Appendix C
  - ▶ For further information regarding importing DMRs contact RI DEM.

# Resources

# Where do I find out more about NetDMR? (<https://netdmr.zendesk.com>)



## NetDMR Support Portal

Search Knowledgebase:



**Welcome** to the [NetDMR](#) (Network Discharge Monitoring Report) Support Portal. Stay updated with news, announcements, training info; search the Knowledgebase for information; and share your ideas and questions with us and the NetDMR community.

[Login to NetDMR](#)



### ASSIST

New Users  
CDX Migration  
User Guides & Templates



### MAINTAIN

Password Management  
Clearing Browser Cache  
NetDMR Job Schedule



### LEARN

Training  
CROMERR Information  
Community Forum



### ANNOUNCEMENTS

Announcement Page  
Training Schedules  
Calendar

# NetDMR User Guide

[Login to NetDMR](#)



## ASSIST

New Users

CDX Migration

**User Guides & Templates**

NetDMR Contacts

FAQ



## MAINTAIN

Password Management

Clearing Browser Cache

NetDMR Job Schedule

ICIS Data Access



## LEARN

Training

CROMERR Information

Community Forum

Glossary



## ANNOUNCEMENTS

Announcement Page

Training Schedules

Calendar

# Training Announcements

Login to NetDMR



## ASSIST

New Users  
CDX Migration  
User Guides & Templates  
NetDMR Contacts  
FAQ



## MAINTAIN

Password Management  
Clearing Browser Cache  
NetDMR Job Schedule  
ICIS Data Access



## LEARN

Training  
CROMERR Information  
Community Forum  
Glossary



## ANNOUNCEMENTS

Announcement Page  
[Training Schedules](#)  
Calendar

# Training Materials and Online Training Modules

Login to NetDMR



## ASSIST

New Users  
CDX Migration  
User Guides & Templates  
NetDMR Contacts  
FAQ



## MAINTAIN

Password Management  
Clearing Browser Cache  
NetDMR Job Schedule  
ICIS Data Access



## LEARN

Training  
CROMERR Information  
Community Forum  
Glossary

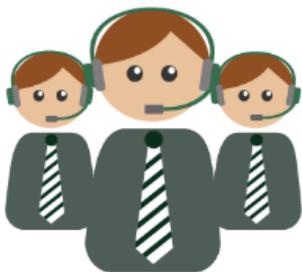


## ANNOUNCEMENTS

Announcement Page  
Training Schedules  
Calendar

# Regulatory Contacts

[Login to NetDMR](#)



## ASSIST

- New Users
- CDX Migration
- User Guides & Templates
- [NetDMR Contacts](#)
- FAQ



## MAINTAIN

- Password Management
- Clearing Browser Cache
- NetDMR Job Schedule
- ICIS Data Access



## LEARN

- Training
- CROMERR Information
- Community Forum
- Glossary



## ANNOUNCEMENTS

- Announcement Page
- Training Schedules
- Calendar

# Regulatory Contacts

EPA Region or State (click on links below for more regional NetDMR information)	NetDMR Lead Contacts
<a href="#">EPA Region 01 - New Hampshire and Massachusetts</a>	Neil Handler ( <a href="mailto:R1.NetDMR@epa.gov">R1.NetDMR@epa.gov</a> ), 617-918-1334 
EPA Region 02 - NY - PR - SR	Nestor Louis ( <a href="mailto:Louis.Nestor@epa.gov">Louis.Nestor@epa.gov</a> )
EPA Region 03 - DC	Nancy Ford ( <a href="mailto:ford.nancy@epa.gov">ford.nancy@epa.gov</a> ), 215-814-5436 
EPA Region 04	David M. Apanian ( <a href="mailto:apanian.david@epa.gov">apanian.david@epa.gov</a> ), 404-562-9477 
EPA Region 06 - AR - GM - LA - NM - TX	Helen Nguyen ( <a href="mailto:nguyen.helen@epa.gov">nguyen.helen@epa.gov</a> )
EPA Region 08 - CO - MT - ND - SD - UT - WY	John Mackey ( <a href="mailto:mackey.john@epa.gov">mackey.john@epa.gov</a> ), 303-312-6056 
EPA Region 09 - CA - GU - NN	Sandra Chew ( <a href="mailto:chew.sandra@epa.gov">chew.sandra@epa.gov</a> ), 415-972-3335 
EPA Region 10 - Alaska - ID - Oregon - Washington	Sharon Eng ( <a href="mailto:R10NetDMR@epa.gov">R10NetDMR@epa.gov</a> ), 206-553-0705 
Arkansas	David Ramsey ( <a href="mailto:ramsey@adeq.state.ar.us">ramsey@adeq.state.ar.us</a> ), 501-682-0615 
Colorado	NetDMR Help Team ( <a href="mailto:CDPHE.WQNetDMRHelp@state.co.us">CDPHE.WQNetDMRHelp@state.co.us</a> ), 303-691-4046 
Connecticut	Suzette Flecha ( <a href="mailto:suzette.flecha@ct.gov">suzette.flecha@ct.gov</a> ), 860-424-3809 

# Customer Service

94

- ▶ CDX – For User Account & Password Issues
  - ▶ Call 888-890-1995 (toll-free) or (970) 494-5500 for International callers
  - ▶ [helpdesk@epacdx.net](mailto:helpdesk@epacdx.net)
  - ▶ Hours of operation - Monday thru Friday, 8 am – 6 pm Eastern
- ▶ NetDMR - For RI DEM NetDMR support
  - ▶ *Training*
  - ▶ Aaron Mello 401-222-4700x7405  
[aaron.mello@dem.ri.gov](mailto:aaron.mello@dem.ri.gov)
  - ▶ *NetDMR Account*
  - ▶ Crystal Charbonneau 401-222-4700x7221  
[crystal.charbonneau@dem.ri.gov](mailto:crystal.charbonneau@dem.ri.gov)
  - ▶ NetDMR HelpDesk 1-877-227-8965  
[npdesereporting@epa.gov](mailto:npdesereporting@epa.gov)